

CITY INFORMATION & COMPLAINTS

DSI is the resource for information on City services and calls to register a concern or a complaint. If we don't have the answers, we'll put you in touch with the people who do.

- Report a problem or neighborhood nuisance
- Abandoned vehicles, illegal dumping, etc.
- Give a compliment to City staff.

ANIMAL SERVICES

Animal Control Officers investigate dog bites, impound stray and dangerous dogs, and respond to complaints for violations of animal ordinances and laws.

Animal Control sells dog licenses for all dogs residing in Saint Paul. Licenses or permits are required for other specific animals kept within the City; these fees help pay for sheltering and feeding lost animals while they stay at the shelter.

The Animal Services Shelter, 1285 Jessamine Ave. W., is open to the public Monday-Friday, from 10AM-5PM.

CUSTOMER SERVICES

DSI's Customer Service team at the front counter provides support to residents, contractors and business owners by assisting with filling out permit and license applications and processing payments.

DEPARTMENT OF SAFETY & INSPECTIONS



✉ 375 Jackson Street #220
Saint Paul, MN 55101-1806

📍 Visit us Monday-Friday from 8AM-4PM

🎧 (651) 266-8989 | Translation services are available

🔗 www.stpaul.gov/dsi

DSI is a multi-disciplinary regulatory organization working to promote safety and wellness, prevent life and property loss, support neighborhood vitality and advance equitable and innovative solutions that work for all in Saint Paul.



SAINT PAUL
SAFETY & INSPECTIONS



SAINT PAUL
SAFETY & INSPECTIONS

WORKING WITH YOU TO BUILD A CITY THAT WORKS FOR ALL

DSI seeks to keep people, animals, and our built environment safe and healthy through the efficient and equitable delivery of services.



ZONING REVIEW

Zoning laws regulate how property is used as well as the size and location of structures or other developments on a lot. Understanding how a property is zoned and whether a use is permitted is the foundation for your project's success.

Zoning review is necessary when someone applies for:

- Building permit or license
- Change in building use
- Change in Certificate of Occupancy
- Signage

SITE PLAN REVIEW

City staff analyze standards for Zoning, traffic safety, public utilities, storm water management, safety and more.

Site Plan review is required to obtain building permits for:

- Construction
- Building expansions
- Parking lots
- Significant grading



CONSTRUCTION SERVICES

A building plan must be submitted and approved before permits will be issued for new construction projects, adding additions to current structures and remodeling or repairing a structure.

BUILDING PLAN REVIEW

Staff review building plans to ensure code compliance so they may issue permits for new construction, additions, remodeling or repairing a structure.

“We truly appreciate the partnership with the City and wouldn't take on these kinds of redevelopments in any other City. Thanks again and we can't wait to start construction of this important project!”

—Owen Metz, Vice President & Project Partner



LICENSING

Licenses are required for businesses and residents to ensure that state and local safety regulations are met. Common licenses include:

- Building Trades, Commercial Vehicles, Businesses, Gambling, Liquor

A new license is required when the ownership of the business changes.

PROJECT FACILITATION

DSI's Project Facilitators can help business owners navigate the City's permitting, licensing, and planning processes for new or expanding businesses. Facilitators are trained to assist customers with projects requiring multiple reviews and answer any questions about City business license requirements.



FIRE SAFETY INSPECTIONS

Fire Safety Inspectors are responsible for inspections, safety, and habitability of more than 23,000 buildings and dwellings in Saint Paul. This includes all commercial and industrial buildings, mixed residential and commercial properties, multi-family dwellings of three units or more and all non-owner occupied single family and duplex homes. The Certificate of Occupancy program focuses on the safety and habitability of the building for its designated use.

The Fire Safety Inspectors:

- Conduct scheduled inspections;
- Issue Fire Certificates of Occupancy;
- Issue permits and inspects fire protective systems.



CODE COMPLIANCE

All properties and buildings need to be maintained to meet local property maintenance codes. DSI educates residents and enforces City Codes, which cover a wide range of issues from abandoned vehicles to snow and ice on sidewalks. Vacant buildings need to be registered with the City.